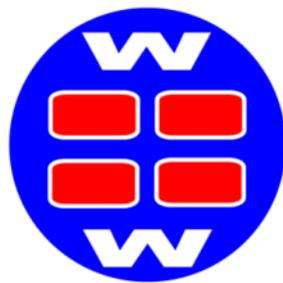


**10 YEAR
WARRANTY**



Window World TM

Window World Kettering Limited (hereafter referred to as '**Window World**') undertakes to repair or replace a product or component part that has been manufactured with defective materials or develops a fault that is the result of poor fabrication, as follows;

- PVCu Extrusions (including Glazing Beads, Gaskets and Seals) and Vacuum-Formed Infill Panels in either white or foiled finish profile are guaranteed not to discolour, warp or crack for a period of **10** years after purchase.
- Window Frames, Door, Fabricated Conservatories and Roof Systems are guaranteed not to degenerate structurally for a period of **10** years after purchase.
- GRP (Glass Reinforced Plastic) Composite Doors & Architectural Mouldings are guaranteed against warping, cracking and twisting for a period of **10** years after purchase.
- Sealed Double-Glazed Units are guaranteed not to form condensation within the cavity for a period of up to **10** years after purchase.
- Window & Door Furniture such as Handles & Hinges are guaranteed to be free of corrosion and tarnishing for a period of **2** years after purchase.
- All mechanical parts such as Locking Mechanisms, Operational Gearing, Handles, Hinges etc. that are subject to wear and tear are guaranteed against malfunction under normal use for a period of **10** years after purchase, subject to satisfactory maintenance by the user.

Subject to the following conditions and exclusions:

1. The date of commencement of this warranty will be the date of the invoice issued by **Window World** and will come into force only once full and final payment has been received and cleared by **Window World**.
2. Notice must be given of any claim under this warranty by the Purchaser* to **Window World** at the address below, within 14 days of the alleged defect becoming apparent. Valid proof of purchased must first be established before any claim can be honored.
The Purchaser shall mean the customer whose name appears on the original invoice issued by **Window World.*
3. The warranty is conditional that the product has been correctly fitted in accordance with the manufacturers 'Installation Guidelines', or installed by fitters appointed, approved or employed by **Window World**. The products should have been adequately and regularly maintained, in accordance with the 'Maintenance and Operation Guidelines' issued by **Window World**.
4. The warranty does not cover any physical damage whether accidental or deliberate; caused by misuse, negligence, impact, abrasion, cleaning with a non-proprietary chemical, freak weather or other 'acts of God' or vandalism. Attempts to alter or repair the product should not be made without prior consent in writing.
5. The obligation of the warranty is limited to repair or replacement of products at the discretion of **Window World**. No liability will be accepted for any other loss or damage whether related directly or indirectly (including but not limited to the installation process).
6. **Window World**, or its appointed representatives, requires reasonable opportunity to examine the product on site. If a replacement is deemed necessary, **Window World** shall be permitted to arrange manufacture in the most economical manner and within a reasonable timescale, consistent with normal delivery periods. The warranty period of the replacement product or component would then extend up to that of the original warranty, or twelve months from the date of replacement, whichever is longer.

This warranty shall be construed and interpreted in accordance with English Law and subject to the jurisdiction of English courts. This warranty does not affect your statutory rights.

Further information can be obtained from Window World at the registered address shown below.

GLAZING THE GLOBE

**Unit 2 Robinson Close,
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Window World Kettering Limited trading as 'Window World'; registered in England & Wales No. 7125443; V.A.T. Registration No. 983 0165 16

FENSA

Registered Company



iwa.biz

INDEPENDENT WARRANTY
Lifetime Membership No. WFU.04.10



Certification mark



Partner



RECYCLING PARTNER



BS 5713
BS 6206
BS 6262
BS 6735
BS 7412
BS 7413
BS 7619
BS 7950
BS EN 1279
BS EN 12608
CEN 1279 - 2
PAS 23 / 24